Thank You for Joining Us for a Virtual BRIC Tour!

- The program will begin at 11:30 a.m., until then you will not hear any audio.
- All attendees are muted upon entry
- Please use the chat for questions or assistance
- If you lose connection please use the go back to the link emailed to you or dial in



The Business Resource and Innovation Center



HELLO!



I am Gillian Robbins.

I am the Business Services Supervisor in the BRIC at the Free Library of Philadelphia.

Putting the "B" in BRIC

A little bit about us

Business Resource and Innovation Center

Our new space at the Parkway Central Library serving entrepreneurs, nonprofit professionals, inventors, and job seekers.



WHO WE ARE

We aren't business professionals, we're resource and community professionals. Like most librarians, we focus on three areas:

- Curating resources
- Developing programming
- Research skills
- Huge into data
 - ► a/k/a nerds

COLLECTION



Databases

- Gale Small Business Builder*
- Business Plans Handbook via Gale eBooks
- Reference USA
 - Businesses, New Businesses, Consumers/Lifestyles, New Movers/Homeowners, Healthcare
- Simply Analytics*
- Mergent Intellect
 - First Research
- Business Insights Global
- One Source: D&B BusinessBrowser Pro

Print

- Collection of books on:
 - Starting a business
 - Management & leadership
 - Marketing & advertising
 - Finance
 - Social impact
- Magazines/periodicals
 - Philadelphia Magazine, Forbes, Entrepreneur, Bloomberg Businessweek, Fast Company,
 - Many are available online via RBdigital Magazines

ONLINE LEARNING & DIGITAL MEDIA



Online Learning

- Lynda.com
 - Lynda.com is a leading online learning platform that helps anyone learn business, software, technology and creative skills to achieve personal and professional goals.
- Universal Class
 - Take online continuing education courses in a wide variety of subjects at your own pace from real instructors.

Digital Media

- Collection of ebooks and audiobooks
 - Overdrive
 - Libby
 - Over 800 business books
- Magazines/periodicals
 - RBdigital Magazines
 - Titles include AdWeek,
 The Economist,
 Entrepreneur, Fast
 Company, and Forbes

ACCESS

Access BRIC's robust collection of resources

Sample Documents

Just getting started? Find inspiration in this collection of sample business documents and quick resource guides. If you need additional assistance, contact the BRIC business department or schedule an appointment to meet with a librarian.

- Small Business Resources Guide □
- Business Model Canvas 🛭
- Value Proposition Canvas 🖺
- The Entrepreneur's Guide: Starting and Growing a Business in Pennsylvania 🖪
- Business Structure Options 🖪
- Outline of a Business Plan 🖺
- Sample Business Plan: Mobile Hair Salon 🖟

"Mobile Hair Salon Business." Business Plans Handbook. Ed. Kristin Phallegg. Vol. 34. Farmington Hills, MI: Gale, 2015. 91-96. Gale Virtual Reference Library. Web. 21 Sept. 2016.



Databases & Digital Resources

Explore our extensive collection of premier business databases. If you need additional assistance utilizing the databases contact the BRIC business department or schedule an appointment to meet with a librarian.

Online Resources

Curated especially for the needs of local entrepreneurs, these websites will help you continue your research, and stay informed about the Philadelphia small business network! For more information, contact the BRIC business department or schedule an appointment to meet with a librarian.

City & State Resources

Loan & Financial Information

Statistics & Data

Social Entrepreneurship

Small Business

Philadelphia

General Business News

- Pennsylvania Corporation Search
- Pennsylvania Department of Community & Economic Development
- City of Philadelphia Business Services 🗗
- PA Biz Online
- Startup PHL ☑



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BUSINESS RESEARCH

Market research, demographic research, competitive analysis, sales lists, business planning

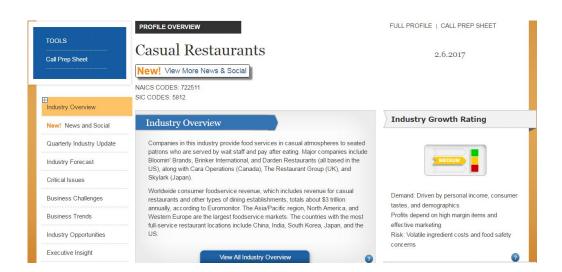
QUESTIONS?

MARKET RESEARCH

National trends based on industry

MERGENT INTELLECT: FIRST RESEARCH

Discover unique opportunities hidden in 1,000+ industry segments! First Research provides market analysis tools, industry research, trends, & opportunities. Updated quarterly.



Industry Opportunities

Healthy Menu Choices - Eating nutritionally sound meals is a major concern for many US consumers, and to meet that demand, casual restaurant chains are offering healthier choices on their menus. Major full-service chains such as Applebee's, Chili's, and Olive Garden have reduced the average calorie counts of new food offerings introduced in recent years, secally among children's menu items. The FDA began requiring in 2018 that restaurants provide nutrition information for standard menu items to consumers.

Increased Alcohol Sales - Casual dining restaurants could profit from increased consumer interest in alcoholic beverages by offering more choices on the menu, and potentially alcohol delivery services. The renewed popularity of classic cocktails, including the Manhattan and the Old Fashioned, is driving up sales of whiskey. Establishments that stock large selections of craft and specialty beers are also benefiting from booming growth in that market segment. Casual dining chains such as TGI Fridays are experimenting with alcoholic beverage delivery as part of a larger effort to keep up with a growing field of competitors that provide on-demand food delivery.

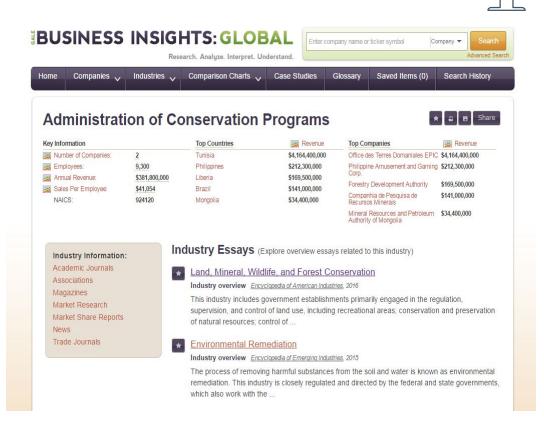
Marketing through Social Media - Casual dining operators could make important strides in fostering customer loyalty by using social media websites like Facebook and Twitter. Social media-savvy consumers tend to eat out more often than other adults, according to the National Restaurant Association, and they are more likely to feel that restaurants are an essential part of their lifestyle. Restaurants can use social media to promote special price offerings, new menu items, or other events. Social media with location-based services has special value, offering opportunities to reach mobile users as they search for their next meal.

Targeting Millennial Diners - The demographic of millennial diners, born in the 1980s and '90s, is a major growth driver for restaurant operators. Millennials will soon have the highest combined spending power of any living generation. Casual restaurants may benefit from focusing on understanding the eating behavior of younger consumers, who tend to prefer custom food options, ethically sourced meats, and farm-to-table experiences.

Growth Potential in Small Markets - Restaurant operators can increase sales and customer traffic by expanding into smaller markets that have lower costs and less competition than locations in large cities. Establishments in small towns often spend less on rent, employee wages, and marketing, and they have less difficulty securing real estate in central, high-visibility locations, according to the NPD Group. Restaurants that serve fare such as burgers, pizza, and sandwiches are in the best position to succeed in small markets, which tend to be less receptive to niche and international concepts.

BUSINESS INSIGHTS: GLOBAL

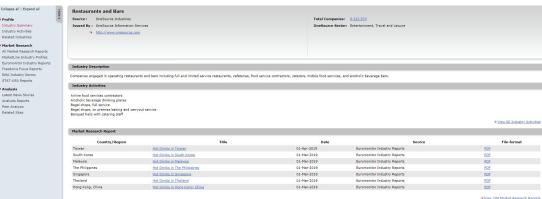
Search companies, brands, market rankings, investment reports, SWOT reports, industry studies, & business news from a variety of reference books directories, & periodicals.



ONESOURCE: D&B BUSINESS

BROWSER PRO

Find company information & market research, including **RMA & Datamonitor** reports, in-depth company and executive profiles, & detailed financial information.





QUESTIONS?

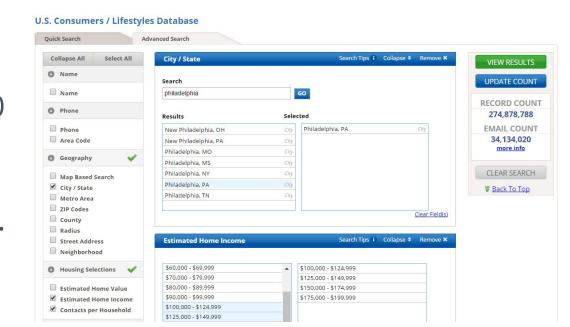
DEMOGRAPHIC RESEARCH

Statistical characteristics of people used to identify markets

REFERENCE USA: CONSUMERS/LIFESTYLES NFW MOVFRS/HOMFOWNFRS



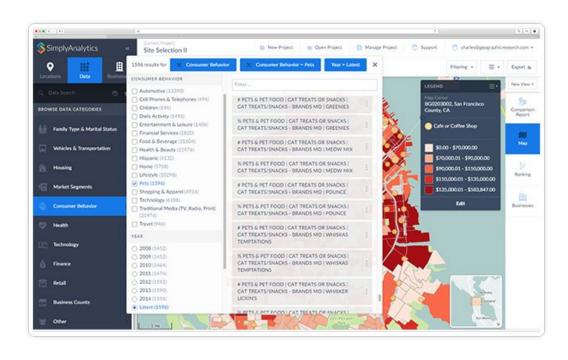
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SIMPLY ANALYTICS

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QUESTIONS?

COMPETITIVE ANALYSIS

Identify your competitors & evaluate their strategies to determine their strengths & weaknesses relative to your own product or service

REFERENCE USA: BUSINESSES / NEW BUSINESSES HFAITHCARF



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The database suite contains a total of 57 million businesses, plus 50,000 new businesses, & 675,000 doctors. Customize your search by industry, location, sales volume, size, & more. Identify areas of economic development.

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SALES LISTS

Define the scope of your search. Think about the geographic limitations, as well as any other characteristics which may influence who your customers may be.

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The database suite contains a total of 57 million businesses, plus 50,000 new businesses, & 675,000 doctors. Customize your search by industry, location, sales volume, size, & more. Identify areas of economic development.

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Neighborhood

REFERENCE USA: CONSUMERS/LIFESTYLES NEW MOVERS/HOMEOWNERS



Includes data on over 314 million consumers with more than 400,000 movers/homeowners to reveal details on cities & neighborhoods. Fully customize your search to find ideal customers. Updated weekly.

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\$125,000 - \$149,999

QUESTIONS?

GENERAL BUSINESS PLANNING

Tools to help you ideate, craft, & write your business plan

BUSINESS PLANS HANDBOOK

Actual business plans compiled by entrepreneurs seeking funding for small businesses. serve as examples of how to approach, structure and compose business plans. 45 volumes.

Online Nutrition Coach









Page 105

NutritionOnline LLC

Iowa City, IA 55240

Paul Greenland

EXECUTIVE SUMMARY

51 Parker Ave.

services





Online Nutrition Coach











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Management Consulting Services Encyclopedia of Global Industries, 2011.

Small Business Growth and Performance The SAGE Handbook of Small Business and Entrepreneurship, 2016.

Entrepreneurship, Innovation and Small Business The SAGE Handbook of Small Business and Entrepreneurship, 2016.

Related Subjects

- Small business
- Business planning
- · Online businesses
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INDUSTRY ANALYSIS

sports nutrition and obesity and weight management.

According to the U.S. Bureau of Labor Statistics, in 2016 the nation employed approximately 68,000 dietitians and nutritionists. By 2026 this figure is expected to reach 77,900, a 15 percent increase (much greater than the average for all occupations). Health and wellness promotion, along with the provision of nutrition services for individuals with illnesses such as heart disease and diabetes, are among the key factors contributing to the profession's growth. Only six percent of dietitians are selfemployed, providing significant opportunity for entrepreneurs like Nancy Louden. Most states require

NutritionOnline LLC provides online nutrition consulting packages and related subscription-based

NutritionOnline LLC provides online nutrition consulting packages and related subscription-based

entrepreneurial spirit who plans to eventually give up her day job at a local hospital to run her own virtual practice, capitalizing on the burgeoning popularity of telemedicine. Louden has devised a strategy for establishing the practice as a part-time enterprise, allowing her to provide general, subscription-based nutrition consultations while growing the business. Long-term, NutritionOnline will

offer services beyond its home state of lowa and provide specialty consultations in categories such as

services. The business has been established by Nancy Louden, a registered dietitian with an

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	Include Financials What's this? Go to Financial Projections
What is this? How does it work? Why should I do it? Where do I start? ✓	
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Lean Business Plan	
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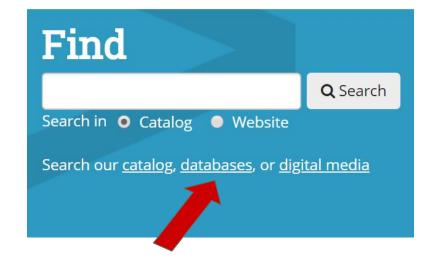
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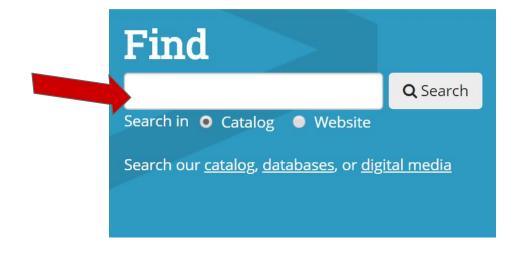
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QUESTIONS?

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Get 1:1 assistance from a librarian!



Appointments are available to entrepreneurs with a currently operating business or if you have attended a session of Business Plan Toolkit or a BRIC orientation.

Business Databases

- Market research
- Demographic research
- Competitive analysis
- Compiling sales lists
 - ▶ B2B + B2C
- Online learning platforms
- Tools for creating a business plan

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 - ► B2B + B2C
- Online learning platforms
- Tools for creating a business plan

Request an appointment online at bit.ly/virtualbric1on1

VIRTUAL APPOINTMENTS & BUSINESS PLAN TOOLKIT

Take a deeper dive into research



Business Databases

- Market research
- Demographic research
- Competitive analysis
- Compiling sales lists (B2B + B2C)
- Online learning platforms
- Tools for creating a business plan



Business Plan Toolkit

Watch a webinar of BRIC's introduction business databases:

bit.ly/businessplantoolkit

Request a virtual appointment with a librarian: bit.ly/virtualbric1on1

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- Lunch & Learns

Expert-Led Programs

- Marketing
- Finance
- Legal

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 - Market Research
 - Competitive Analysis
 - Demographics

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